



What information can I access through Aspen's Family portal?

As a parent or guardian, you can use one login to securely access information for all of your children. Depending on your district's setup, you may be able to access:

- Family contact and emergency information
- Academic information: Spot red flags early with real-time access to your child's assignment and term grades, as well as average summaries. And be confident knowing you are receiving important documents like progress reports and report cards.
- Conduct, attendance, and health visit information: Sign up for email notifications when new information is available, such as a conduct incident, absence, or visit to the health office.
- Calendar events: Color-code events to see at a glance what each family member is doing.

Asp Adam	ns, M	Pub lary	olic Schools 2	012-2013						Change	View	Set Prei	ference	es Log Family \	g Off View
Pages	Fan	nily	Academics	Groups	Calendar										
Options		Rep	orts Help							T		a+z	th	H	
Students	\$														
Details							0 of 2	selected 🥖					Acti	ve Stude	ents
Contacts			Name			DOB		Grade	School > Name						
			Adams, Tyler			5/13/1996		11	Crow Point High School						
Daily Attendance	5		Adams, Victoria			4/5/2001		06	Bay Middle School						
Attendance	- -														
Health															
Conduct															

How do I access the Portal?

You can log on to Aspen's Family portal from any computer that connects to the Internet. Access the system from anywhere – your home and your office.

- 1. Open your browser to connect to the Internet.
- 2. Go to your district's Aspen site.
- 3. Enter your Login ID and Password.
- 4. The first time you log on, you will be prompted to change your password. Your Home page will then appear.

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	Login ID	
	1	Request an account
	Password	
		I forgot my password
	Log On	

Is my child's information secure?

Aspen protects your student's information with the same advanced technology your bank uses to protect your financial accounts. Rest assured that all Aspen users only have access to information they need, and nothing more. The system has been carefully configured to ensure that your child's information is confidential and can only be retrieved by you – the parent/guardian – and authorized school personnel.

You can only view, not edit, your child's demographic data. If you find that it is outdated or incorrect, notify your child's school to correct any errors.

Follett Software Company





How do I use Aspen?

From your Home tab, you can access the following areas of Aspen. Click a tab to view information for your child.

Click this tab	To view your child's	Click this tab	To view your child's
Family	 Demographics, address, activities, ethnicity, photo Contact names and phone numbers Daily attendance 	Academics	 Current schedule Grades Assignments Class attendance
	 Health office visits, immunization records, health screenings, medications list Conduct incidents and actions taken Transcripts and course information Assessments, such as SAT and 	Groups	Groups your child is enrolled in, such as classes, extracurricular activities, and sports teams. Here you can view: • List of members • Groups' scheduled events
	 state-mandated test scores Current class schedule Membership/enrollment history in district's schools Records of student fees Documents, such as IEPs and 504 Plans Subscriptions to email notifications 	Calendar	Monthly calendar with events. You can customize the calendar by choosing the categories you want listed, and color-code each child's activities to include: • Reminders for class assignment due dates • Activity events • School calendar

How do I change my password or email address?

From any page, click **Set Preferences** in the upper-right corner of the screen.

Here you can set your user preferences, including your:

- Password
- Email address
- Appearance of your Home page



Help
Online Help പ്രിപ്പ
Release Notes
User Guides 🔹 🕨
Quick Reference Cards
eLearning
Report a Problem
About Aspen

What if I need more help with Aspen?

It is easy to navigate through Aspen's secure, read-only data. Feel free to explore. If you have a question about how to do something, go to the **Help** menu for the following options:

- Online Help: Click to open online Help, and then click Using the Student and Family Portal. A table of contents, index, and search help you find the information you need.
- User Guides: Click to open, download, and print a PDF version of *Family and* Student Portals — User Guide. This is the same content that's available in online Help.

Note: If you still have questions, contact your school's main office.